# COUNTY OF KANE

Christopher J. Lauzen Kane County Board Chairman



Kane County Government Center
719 South Batavia Avenue
Geneva, IL 60134
P: (630) 232-5930
F: (630) 232-9188
clauzen@kanecoboard.org
www.countyofkane.org

## **DOCUMENT VET SHEET**

for

Christopher J. Lauzen Chairman, Kane County Board

RECEIVED	
FEB 15 2013	
KANE COUNTY BOARD	

Name of Document: Entrorise License Agreement
Submitted by: Submitted by: Straine FM Chidester
Date Submitted: 02-14-13
Examined by:  (Print name)  (Signature)  2-22-13 (Date)
Post on the Web: YES NO Atty. Initials
Comments: OK BY COB Ros. #13-20
·
Chairman signed: YES NO 3/4/2013 (Date)
Document returned to:(Name/Department)

#### STATE OF ILLINOIS

### COUNTY OF KANE

#### RESOLUTION NO. 13 - 20

#### **ESRI ENTERPRISE LICENSE AGREEMENT**

WHEREAS, the Kane County GIS-Technologies Department supports the Esri (Environmental System Research Institute, Inc.) desktop and server application software; and

WHEREAS, the Kane County GIS-Technologies Department has budgeted to enter into an Enterprise License Agreement (ELA) for our ArcGIS Desktop and Server Products with Esri; and

WHEREAS, the GIS-Technologies Department recommends entering into an ELA with Esri in order to consolidate the many current county offices annual Esri software maintenance; and has sufficient budget to fund said Enterprise License Agreement.

NOW, THEREFORE, BE IT RESOLVED that the Chairman of the County Board is authorized to contract with Esri (Environmental System Research Institute, Inc.) for three years at the cost of \$150,000 in FY2013, \$155,000 in FY2014, and \$160,000 in FY2015.

Line Item	Line Item Description	Was personnel/item/service	Are funds currently available for this	If funds are not currently available in
		approved in original budget or a subsequent budget revision?	personnel/item/service in the specific line item?	the specified line item, where are the funds available?
101.060.070.52130	Maintenance-Computers	Yes	Yes	

Passed by the Kane County Board on February 13, 2013.

John A. Cun	ningham		Christopher J.	Lauzen	
Clerk, Count	y Board		Chairman, Cou	nty Board	
Kane County	y, Illinois		Kane County, I	llinois	
Vote:					
Yes					
No	·				
Voice					
Abstentions					
2ESRI					

Resolution Ordinance Presenter/Sponsor: Thomas S. Nicoski, GIS-Technologies  Budget Information: Was this item budgeted? Yes No N/A Appropriation Amount: (See Below)  If not budgeted, explain funding source  SUMMARY: ESRI (Environmental System Research Institute, Inc) is the only company that can provide annual maintenance for their software.  The Esri Enterprise License Agreement (ELA) will grant Kane County unlimited access to both their ArcGIS for Desktop and Server Products. This includes Advanced (ArcInfo), Standard (ArcEditor), Basic (ArcView) as Single and Concurrent use, and ArcGIS Server Enterprise or Workgroup (Advanced, Standard and Basic) for a period of three years.  This will allow Kane County to consolidate department ArcGIS maintenance cost for most of Esri Desktop and Server maintenance. This will require an annual payment of \$150,000 in FY2013, \$155,000 in FY2014, and \$160,000 in FY2015.  Annual ELA Fee \$150,000 \$155,000 \$160,000 \$465,000
Budget Information: Was this item budgeted? Yes No N/A Appropriation Amount: (See Below)  If not budgeted, explain funding source  SUMMARY:  ESRI (Environmental System Research Institute, Inc) is the only company that can provide annual maintenance for their software.  The Esri Enterprise License Agreement (ELA) will grant Kane County unlimited access to both their ArcGIS for Desktop and Server Products. This includes Advanced (ArcInfo), Standard (ArcEditor), Basic (ArcView) as Single and Concurrent use, and ArcGIS Server Enterprise or Workgroup (Advanced, Standard and Basic) for a period of three years.  This will allow Kane County to consolidate department ArcGIS maintenance cost for most of Esri Desktop and Server maintenance. This will require an annual payment of \$150,000 in FY2013, \$155,000 in FY2014, and \$160,000 in FY2015.  2013 2014 2015 Total  Annual ELA Fee \$150,000 \$155,000 \$160,000 \$465,000
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Attachments: Resolution
Detailed information available from : Staff Name: Thomas S. Nicoski, GIS-Technologies Phone: (630)208-8655
Resolution/Ordinance Tracking:
Assigned Committee: Administration Passed Sent to: Executive on: 01/24/2013
If Other, specify:
Committee Remarks:
Next Committee: Executive Passed Sent to: County Board on: 02/06/2013
If Other, specify:
Committee Remarks:
Next Committee: Sent to: on:
Committee Remarks:

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February 1, 2013

Jim Hansen Kane County, Illinois 719 Batavia Avenue Geneva, IL 60134 (VIA E-MAIL)

Re: Contractor Disclosure Statement

Dear Jim:

This letter shall serve as Environmental Systems Research Institute, Inc. (Esri)'s affirmation that it has not made any campaign contributions to the County of Kane, IL in the previous twelve (12) months.

The Jack and Laura Dangermond Trust, established under the laws of the State of California on October 7, 2000, owns 100% of the outstanding voting, and equity securities of Environmental Systems Research Institute, Inc.



## ENTERPRISE LICENSE AGREEMENT (E119G 06/2009)

Esri, 380 New York St., Redlands, CA 92373-8100 USA • TEL 909-793-2853 • FAX 909-793-5953

#### Agreement No. 2012ELA8694

This Enterprise License Agreement including the documents listed below (collectively, "Agreement" or "ELA") is between Kane County, Illinois ("County"), with its main offices located at 719 Batavia Avenue Geneva, IL 60134, and Environmental Systems Research Institute, Inc. ("Esri"), and is effective as of the later date of the signatures below when signed by both parties ("Effective Date"). This Agreement provides for the licensing and deployment of certain Esri Software, delivery of ELA maintenance, and provision of Esri International User Conference registrations and any additional services as specified herein.

This Agreement is comprised of the following documents which are incorporated herein by reference:

- 1. Enterprise License Agreement signature page(s), E119
- 2. Enterprise License Terms and Conditions, E512, including;
  - Appendix A, Software and Deployment Schedule
  - Appendix B, Enterprise License Fee Schedule
  - Appendix C, County Annual Deployment Report
  - Appendix D, ELA Points of Contact
  - Appendix E, Tier 1 Help Desk Authorized Individuals
- 3. License Agreement—Agreement No. 2012MLA8694
  - General License Terms and Conditions, E200
  - Esri Exhibit 1, Scope of Use, E300
     Note: Licensee is defined on first page of item 2 above.

The parties acknowledge that they have read and understand this Agreement and agree to be bound by the terms and conditions contained herein.

This Agreement constitutes the sole and entire agreement of the parties as to the subject matter set forth herein and supersedes any previous agreements, proposals, presentations, understandings, and arrangements between the parties relating to such subject matter. Any modifications or amendments to this Agreement must be in writing and signed by an authorized representative of each party.

#### ACCEPTED AND AGREED:

KANE COUNTY, ILLINOIS (County)  By:	ENVIRONMENTAL SYSTEMS RESEARCH INSTITUTE, INC. (Esri) By:
Authorized Signature	Authorized Signature
Printed Name:	Printed Name:
Title:	Title:
Date:	Date:



## ENTERPRISE LICENSE AGREEMENT (E119G 06/2009)

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  - Appendix B, Enterprise License Fee Schedule
  - Appendix C, County Annual Deployment Report
  - Appendix D, ELA Points of Contact
  - Appendix E, Tier 1 Help Desk Authorized Individuals
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  - General License Terms and Conditions, E200
  - Esri Exhibit 1, Scope of Use, E300
     Note: Licensee is defined on first page of item 2 above.

The parties acknowledge that they have read and understand this Agreement and agree to be bound by the terms and conditions contained herein.

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#### ACCEPTED AND AGREED:

KANE COUNTY, ILLINOIS (County) By:	RESEARCH INSTITUTE, INC. (Esri)  By:
Authorized Signature	Authorized Signature
Printed Name:	Printed Name:
Title:	Title:
Date:	Date:



#### ENTERPRISE LICENSE TERMS AND CONDITIONS

Esri, 380 New York St., Redlands, CA 92373-8100 USA • TEL 909-793-2853 • FAX 909-793-5953

#### ARTICLE 1—DEFINITIONS

All definitions in other parts of the ELA will have the same meaning in this Enterprise License Terms and Conditions. In addition, the following definitions apply to the ELA:

- "Deploy," "Deployment," or "Deployed" means to redistribute, or the redistribution of, the Enterprise License Software (and its related keycodes/registration files), or its having been redistributed, by County, during the term of this ELA for installation and use by Licensee.
- "ELA Fee" means the fee set forth in Appendix B, ELA Fee Schedule.
- "ELA Maintenance" means Tier 2 Support, updates, and patches provided by Esri for Enterprise License Software and Rolled-In Software.
- "Enterprise License Software" means the Software (which includes Data, Web Services, and Documentation provided with the particular item as separately licensed) identified in Table A-1 and Table A-2 of Appendix A, Software and Deployment Schedule. Enterprise License Software does not include Esri technology that may be embedded in third-party products purchased by Licensee.
- "Incident" means a failure of the Software to operate according to the Documentation where such failure substantially impacts operational or functional performance.
- "License Agreement" means the General License Terms and Conditions (E200) and Exhibit 1, Scope of Use (E300), referenced on the signature page of this ELA.
- "Licensee" means County. For avoidance of doubt, the definition of Licensee will not include consultants or contractors.
- "Rolled-In Software" means Software of the same type as Enterprise License Software that Licensee acquired for use prior to the Effective Date that is current on paid maintenance (as shown in Esri's customer service records) and that receives ELA Maintenance during the term of the ELA.
- "Technical Support" means a process to attempt to resolve reported Incidents through error correction, patches, hot fixes, and workarounds; replacement deliveries; or any other type of Software, Data, or Documentation corrections or modifications specified in the most current applicable Esri US Software Maintenance Program.
- "Tier 1 Help Desk" means County point of contact from which all Tier 1 Support will be given to Licensee.
- "Tier 1 Support" means the Technical Support provided by the Tier 1 Help Desk as the primary contact to Licensee in its attempted resolution of reported Incidents.
- "Tier 2 Support" means the Technical Support provided by Esri to the Tier 1 Help Desk when the Incident cannot be resolved through Tier 1 Support.

#### ARTICLE 2—GRANT OF LICENSE

- **2.1 Grant of License.** Licensee's use of the Enterprise License Software is subject to the License Agreement and any additional terms set forth in this Article 2 and in Article 3 below. Rolled-In Software will be licensed in accordance with the License Agreement.
- **2.2 Beta License.** Beta licenses are not available under this ELA as Enterprise License Software. Beta Software, Beta Data, and Beta Web Services, if requested and provided, will be licensed separately and individually under the terms of the License Agreement (see Beta License in Section 3.2 of the General License Terms and Conditions—E200) only. No other benefits, grants, or rights provided in this ELA shall apply or be provided/granted.
- 2.3 Consultant Access. Section 3.4, Consultant Access, of the General License Terms and Conditions—E200 in the License Agreement is modified to add the following restriction: Access to and use of any Enterprise License Software is restricted to use by consultants and contractors for the sole benefit of Licensee while (i) working on-site at Licensee's facilities; (ii) remotely accessing or using Enterprise License Software from Licensee's on-site computers or machines; or (iii) remotely accessing or using Enterprise License Software from a third party's computers or machines under contract to Licensee.

Licensee shall require consultant or contractor to discontinue access to and use of Enterprise License Software upon completion of work for Licensee.

**2.4 County Responsibility.** County shall remain primarily responsible to Esri for compliance by Licensees (including their users) with the terms and conditions of this ELA.

#### ARTICLE 3—SCOPE OF USE

There are additional Permitted Uses, Uses Not Permitted, and Restrictions for County and Licensee incorporated into this ELA. The Permitted Uses and Uses Not Permitted sections of the General License Terms and Conditions portion of the License Agreement are modified to include the additional term in Sections 3.1 and 3.2 below:

**3.1 Additional Permitted Uses.** The following additional Permitted Uses are hereby granted to County for the Enterprise License Software:

For the term of the ELA, County may copy and Deploy the Enterprise License Software to Licensees up to the quantities of licenses granted in Appendix A. No other Licensee has a right to copy (except as permitted in the License Agreement) or Deploy the Enterprise License Software.

- **3.2 Uses Not Permitted.** In addition to the restrictions set forth in the License Agreement, the following Uses Not Permitted apply to the Enterprise License Software:
  - a. County shall not transfer, redistribute, or Deploy the Enterprise License Software outside the United States or its territories or possessions without the prior written permission of Esri and agreement on additional fees, if any.
  - b. Licensee shall not use the Enterprise License Software outside the United States or its territories or possessions without the prior written permission of Esri and agreement on additional fees, if any. Any such export will be subject to US Export Control Regulation requirements of the License Agreement.
  - c. Licensee shall not transfer, redistribute, or assign Enterprise License Software to any third party without prior Esri written permission.

#### ARTICLE 4—MAINTENANCE

**4.1 ELA Maintenance.** ELA Maintenance is included in the ELA Fee. Rolled-In Software and Enterprise License Software will receive ELA Maintenance, provided that standard maintenance is available for each item. ELA Maintenance includes benefits specified in the most current applicable Esri US Software Maintenance Program document (found at www.esri.com/legal) as modified by this Section 4.1.

#### a. Tier 1 Support Provided by County

- (1) Tier 1 Help Desk will provide Tier 1 Support to all Licensees.
- (2) The Tier 1 Help Desk will use analysts fully trained in the Software they are supporting.
- (3) At a minimum, Tier 1 Support will include those activities that assist the user in resolving how-to and operational questions as well as questions on installation and troubleshooting procedures.
- (4) Tier 1 Support analysts will be the initial points of contact for all questions and Incidents. Tier 1 Support analysts shall obtain a full description of each reported Incident and the system configuration from the Licensee. This may include obtaining any customizations, code samples, or data involved in the Incident. The analyst may also use any other information and databases that may be developed to satisfactorily resolve Incidents.
- (5) If the Tier 1 Help Desk cannot resolve the Incident, an authorized Tier 1 Help Desk individual may contact Esri for Tier 2 Support. The Tier 1 Help Desk shall provide support in such a way as to minimize repeat calls and make solutions to problems available to Licensee.
- (6) County may assign up to the quantity of named Tier 1 Help Desk individuals listed in Appendix B. These individuals will be identified in Appendix E and are the only individuals (callers) authorized to contact Esri directly for Tier 2 Support.

#### b. Tier 2 Support Provided by Esri

(1) Esri shall log the calls received from the Tier 1 Help Desk individuals.

- (2) Esri shall review all information collected by and received from Tier 1 Help Desk individuals including preliminary documented troubleshooting provided by Tier 1 Help Desk when Tier 2 Support is required.
- (3) Esri may request that Tier 1 Help Desk individuals provide verification of information, additional information, or answers to additional questions to supplement any preliminary information gathering or troubleshooting performed by Tier 1 Help Desk.
- (4) Esri shall attempt to resolve the Incidents submitted by Tier 1 Help Desk by assisting the Tier 1 Help Desk individuals and not the Licensees.
- (5) When the Incident is resolved, Esri shall communicate the information to the Tier 1 Help Desk individuals, and the Tier 1 Help Desk shall disseminate the resolution to the Licensee.
- (6) Esri may, at Esri's sole discretion, make patches, hot fixes, or updates available for downloading from Esri's website or, if requested, deliver them on media.

#### ARTICLE 5—ORDERING, ADMINISTRATIVE PROCEDURES, DELIVERY, AND DEPLOYMENT REPORT

#### 5.1 Purchase Orders, Delivery, and Deployment

- a. County shall issue a purchase order upon execution of the ELA and annually thereafter in accordance with the fee schedule in Appendix B. These fees will be due and payable within thirty (30) days of the anniversary date of the ELA, with the initial payment due within thirty (30) days of execution of the ELA.
- b. Upon receipt of the initial purchase order from County, Esri shall authorize County to download Enterprise License Software listed in Appendix A. Delivery of updates/new versions of Enterprise License Software will be made in the same manner. If requested by County, Esri will deliver a limited number of sets of backup media as provided in Appendix B to the ship-to address identified in Appendix D, ELA Points of Contact, FOB destination with shipping charges prepaid. County may purchase additional backup media sets at the prices in effect at the time of purchase. Delivery or receipt of tangible media could cause prior and future license fees to be subject to taxes. County acknowledges that Esri has a right to invoice, and County agrees to pay any such sales or use tax associated with receipt of tangible media.
- c. Esri shall provide registration/authorization numbers or access codes, as applicable, to activate the nondestructive copy protection program that enables the Enterprise License Software to operate or allow access.
- d. County shall track the Deployment status of Enterprise License Software.

#### 5.2 Purchase Order Requirements

- a. Any purchase orders issued by County will reference, incorporate, and be subject to the terms and conditions of this ELA. No additional, conflicting, or different terms contained in a purchase order or ordering document will be binding. All orders and deliveries pertaining to this ELA will be processed through County's centralized point of contact.
- b. The following information will be included in each purchase order:
  - (1) Esri customer number and the ship-to address as identified in Appendix D.
  - (2) Purchase order number.
  - (3) Applicable annual payment due.
  - (4) On the face of the purchase order, print the following statement: "Governed by and subject to Enterprise License Agreement No. 2012ELA8694."
- **5.3** Annual Report of Deployments. At each anniversary date and ninety (90) days prior to the expiration date of this ELA, County shall provide a written report, as set forth in Appendix C, to Esri detailing all Deployments made. The report will be subject to audit by an authorized representative of Esri.
- **5.4 Esri International User Conference Registration.** Esri shall provide Esri International User Conference registrations to County annually during the term of this ELA in the quantities set forth in Appendix B. County is responsible for distributing the registrations to Licensees. Third parties may not represent or attend on behalf of County at any Esri International User Conference.

#### ARTICLE 6—POINTS OF CONTACT; NOTICES

6.1 Points of Contact. Each party shall identify points of contact for administrative and technical issues in Appendix D.

**6.2 Notices.** Except as set forth in Section 6.1, any notice, report, demand, or other communication will be properly given when made in writing in English and sent by courier; registered or certified airmail; or facsimile or other electronic transmission, and confirmed by courier or by registered or certified airmail, properly addressed to the appropriate party at the address set forth above, until changed by notice in writing by either party hereto. If sent by courier or airmail, notice will be effective seven (7) days from the date of deposit with the courier service or post office. If sent by electronic transmission, notice will be effective upon receipt, provided confirmation is given as specified herein. Notices will be given at the following addresses:

To: Esri 380 New York Street Redlands, CA 92373-8100

Attn.: Manager, Contracts and Legal Services

To: County as listed in Appendix D

#### ARTICLE 7—TERM, TERMINATION, AND EXPIRATION

- **7.1 Term.** The term of the ELA will be for the period listed in Appendix B, commencing on the Effective Date unless this ELA is terminated earlier as provided herein.
- 7.2 Termination for a Material Breach. Esri may terminate this ELA for a material breach by Licensee. Licensee will be given a period of thirty (30) days from date of written notice to cure any material breach. Upon termination of this ELA by Esri for a material breach by Licensee, all licenses Deployed will also terminate, and the full amount of unpaid ELA Fees will be due and payable by County within thirty (30) days from the date of termination. Licensees shall uninstall, remove, and destroy all Enterprise License Software; training materials; and any whole or partial copies, modifications, or merged portions in any form. County shall deliver evidence of such destruction to Esri (e.g., certification letter). Licensee may continue to use Rolled-In Software, provided Licensee complies with the terms and conditions of the License Agreement. Further, Esri agrees that Licensee is not required to pay a maintenance reinstatement fee for lapsed maintenance for Rolled-In Software if Licensee orders maintenance at time of ELA termination. Other items that may be included in this ELA such as EAP, Virtual Campus annual user license, access codes, Virtual Campus dollar credits, and Esri International User Conference registrations, will also terminate if this ELA is terminated.
- 7.3 License Term and Use upon Expiration of ELA Term. Upon full payment of the ELA Fee and expiration of this ELA, the License Agreement will survive, and Licensee may continue to use the Deployed Enterprise License Software and Rolled-In Software in accordance with the terms and conditions set forth in the License Agreement. Licensee shall notify Esri of the quantity and type of licenses for which Licensee elects to purchase standard maintenance. If maintenance is not ordered for Rolled-In Software or Enterprise License Software upon expiration of the ELA, it lapses. If, at a later date, Licensee decides to reinstate maintenance, Licensee must pay maintenance reinstatement fees from the date of ELA expiration (e.g., back maintenance fees). County shall not Deploy additional copies of the Enterprise License Software beyond the quantities in use upon termination or as of the date of expiration.

#### ARTICLE 8—CONFIDENTIALITY

**8.1 Esri Confidential Information.** Certain terms and conditions of this ELA are confidential and proprietary information of Esri. Except as provided herein, County shall not publish or disclose the ELA (or contents) to any third party without Esri's prior written consent. Disclosure may be made only to those County employees and advisers of County (e.g., outside counsel or accountants) who have a need to know to perform their duties and have an obligation of confidentiality. County may only disclose the License Agreement and restrictions contained in the ELA to a contractor or consultant who has a need to know such information to perform work on behalf of County. No other portions of the ELA may be disclosed to a contractor or consultant. To the extent that any such disclosures may be required by law (such as an open/public records request), County shall inform Esri of the requested disclosure, with a reasonable description of the requested disclosure and identification of the requestor, in sufficient time for Esri to assert any objection Esri may have to such disclosure with the appropriate administrative or judicial body.

## **ARTICLE 9—RELATIONSHIP OF THE PARTIES**

The ELA does not constitute a partnership, joint venture, or agency between Esri and County. Neither Esri nor County will hold itself out as such, nor shall Esri or County be bound or become liable because of any representation, action, or omission of the other.

#### ARTICLE 10—FORCE MAJEURE

If the performance of any obligation under this ELA is prevented, restricted, or interfered with by reason of fire, flood, earthquake, explosion, or other casualty or accident; strikes or labor disputes; inability to procure or obtain delivery of parts, supplies, or power; war, threat of or actual terrorist act, cyberattack, or other violence; any law, order, proclamation, regulation, ordinance, demand, or requirement of any government agency; or any act or condition whatsoever beyond the reasonable control of the affected party, the party so affected, upon giving prompt notice to the other party, will be provided a temporary extension for a period of time as may be reasonably necessary to allow for such delay, prevention, interference, or restriction.

#### ARTICLE 11—GIS STANDARD

County shall officially name Esri as its GIS standard and act as a reference for other Esri customers and potential customers as long as the ELA remains in effect. This ELA will not be construed or interpreted as an exclusive dealings agreement, and County reserves the right to purchase from third parties any of their requirements for GIS software, or related services.

County agrees that Esri may publicize the existence of the ELA.

#### **ARTICLE 12—ADMINISTRATIVE REQUIREMENTS**

- 12.1 Esri Partner Original Equipment Manufacturer (OEM) Bundled or Embedded Items/Services. Certain Esri partners are authorized to either embed limited portions of Esri technology or bundle Esri products or services with the partner's application or service under Esri's OEM or Solution OEM programs. Partner pricing and product bundling is independent of this ELA, and each partner markets under its own business model and pricing. Licensee shall not be entitled to or seek any discount from the OEM business partner or Esri, directly or indirectly, as a result of or based upon the availability of such Software, Data, Web Services, or Documentation as Enterprise License Software under this ELA. Licensee shall not be entitled to or seek to decouple Esri's technology or products/services from the partner's bundle or solution. In addition, such Software, Data, Web Services, Documentation, or any component thereof included in the OEM software program or product will be licensed through the license agreement provided by the OEM business partner and not through this ELA.
- 12.2 Enterprise License Software—Limited Quantity Items. Esri reserves the right to exclude new Software products from unlimited Deployment. New Software products may contain or be developed with (i) newly acquired technology obtained through a significant investment or (ii) third-party intellectual property that requires a unit-based royalty fee or prohibits Deployment under a site or enterprise license. Such items can be made available to County on a limited quantity basis or as unit-priced items.
- 12.3 Obsolescence. During the term of this Agreement, some of the items listed in Appendix A may become obsolete or will no longer be commercially offered or may no longer be available for Deployment. Licensee may continue to use Enterprise License Software that has been Deployed, but support and upgrades for older items may not be available. ELA Maintenance and maintenance and availability of Enterprise License Software identified in Appendix A will be subject to each item's Product Life Cycle Support Status, which can be found at <a href="http://resources.arcgis.com/content/product-life-cycles">http://resources.arcgis.com/content/product-life-cycles</a> by selecting the product type and clicking the Product Life Cycle link for specific product plans. Esri's Product Life Cycle Support Policy, available at <a href="http://help.arcgis.com/en/shared/product-life-cycle/ProductLifeCycle.pdf">http://help.arcgis.com/en/shared/product-life-cycle/ProductLifeCycle.pdf</a>, covers the support phases and overall support plans.

#### **ARTICLE 13—GENERAL PROVISIONS**

13.1 The General Provisions and Limitations of Liability of the License Agreement will apply to the entire ELA. If there is a conflict among any of the other terms and conditions in the various documents, the order of descending precedence will be as

follows: (1) E119 Signature Page, (2) E512 ELA Terms and Conditions, (3) E300 Scope of Use, and (4) E200 General License Terms and Conditions. In the event this ELA includes Enterprise Advantage Program, the terms and conditions of the Enterprise Advantage Program Addendum will take precedence over the provision of the ELA with respect to the Enterprise Advantage Program. Except as otherwise expressly provided herein, any amendment or Addendum to this ELA must be in writing and signed by an authorized representative of each party.

**13.2 Survival of Certain ELA Clauses.** The provisions of Section 7.3 and Article 8 of this Enterprise License Terms and Conditions document (E512) will survive the expiration or termination of this ELA.

## APPENDIX A SOFTWARE AND DEPLOYMENT SCHEDULE

County may Deploy the Enterprise License Software up to the total quantity of licenses indicated below to Licensees during the term of this ELA.

Table A-1
Enterprise License Software—Unlimited Quantities

Item	Total Qty./Seats to Be Deployed
Desktop Software (Single Use or Concurrent Use)	
Basic (ArcView), Standard (ArcEditor), and Advanced (ArcInfo)	unlimited
Desktop Extension Software (Single Use or Concurrent Use)	
3D Analyst, Spatial Analyst, Geostatistical Analyst, Publisher, Network Analyst, Schematics, Workflow Manager, and Production Mapping	unlimited
Server Software (Basic/Standard/Advanced)	
ArcGIS Server Workgroup, and ArcGIS Server Enterprise	unlimited
Server Extensions	
3D Analyst, Spatial Analyst, Geostatistical Analyst, Network Analyst, Schematics, Workflow Manager, and Image	unlimited
ArcGIS Engine	unlimited
ArcGIS Engine Extensions	
3D Analyst, Spatial Analyst, Geodatabase Update, Network Analyst, and Schematics	unlimited
ArcGIS Runtime Standard	unlimited
ArcGIS Runtime Extensions	
3D Analyst, Spatial Analyst, ArcGIS Network Analyst	unlimited

Table A-2
Enterprise License Software—Limited Quantities

Item	Rolled-In Qty. (if applicable)	Qty./Seats to Be Deployed	Total
Esri Developer Network (EDN) annual subscriptions	<del>-</del>	4	4
ArcGIS for Desktop Data Interoperability Concurrent Use Extension	2	-	2
ArcGIS for Desktop Tracking Analyst Concurrent Use	1		1

## APPENDIX B ELA FEE SCHEDULE

The ELA Fee is \$465,000. The ELA Fee is in consideration of the Enterprise License Software, ELA Maintenance, and Esri International User Conference registrations.

	Year 1	Year 2	Year 3	ELA Fee
Payments	\$150,000	\$155,000	\$160,000	\$465,000

Number of Esri International User Conference Registrations per Year	4
Number of Tier 1 Help Desk Individuals	2
Support Incidents for EDN	One 10-Pack/Year
Term of ELA pursuant to Section 7.1	3 years from Effective Date

# APPENDIX C COUNTY ANNUAL DEPLOYMENT REPORT

SAMPLE REPORT—This report will be provided to Esri annually as an Excel spreadsheet or in a comparable format.

Esri Annual ELA License Deployment Report			
Customer Name			
Customer Number			
Date			
Prepared by PRODUCT			
PRODUCT	Count	PRODUCT	Count
Desktop—Concurrent Use (CU)		ArcGIS Server	
Desktop—Single Use (SU)		ArcGIS Server Extensions	
			_
Desktop Extensions		Other	

## APPENDIX D ELA POINTS OF CONTACT

Either party may change its point of contact by written notice to the other party.

1.	Esri point of	contact for order processing issues:
	Name:	Customer Service
		Esri Redlands
		380 New York Street
		Redlands, CA 92373-8100
		service@esri.com
		888-377-4575
	Fax:	909-307-3083
2.	Esri contact	for Tier 2 Support issues:
		support@esri.com
		909-793-3774 (domestic US only)
		909-792-0960
	Web:	support@esri.com
3.	County centr	ralized point of contact for order release and administrative issues:
	Name:	Lorraine Chidester
	E-mail:	chidesterLorraine@co.kane.il.us
	Phone:	630-444-1026
	Fax:	630-232-3579
4.	All deliverat	oles to County will be shipped to the address listed below:
	County	Office: GIS-Technologies
	Name:	Jason Verachtert
	Address	: 719 S Batavia Ave building c
		Geneva IL 60134
5.	All notices to	County will be mailed to the address listed below:
	County	Office: GIS-Technologies
		Jason Verachtert
	Address	: 719 S Batavia Ave building C
		Geneva II 60134

# APPENDIX E TIER 1 HELP DESK AUTHORIZED INDIVIDUALS

Below are named Tier 1 Help Desk individuals authorized to seek Tier 2 Support from Esri. Substitutes/Changes to Tier 1 Help Desk authorized individuals may be made by written notice to Esri.

1.	Name:	Jason Verachtert
	Address:	719 S Batavia Ave
		Geneva IL 60134
	Phone:	630-208-8655
	Fax:	630-208-8659
	E-mail:	VerachtertJason@co.kane.il.us
_		
2.	Name:	Nicholas Krueger
2.		Nicholas Krueger
2.		0
2.	Address:	719 S Batavia Ave
2.	Address: Phone:	719 S Batavia Ave



#### MASTER LICENSE AGREEMENT

Esri, 380 New York St., Redlands, CA 92373-8100 USA • TEL 909-793-2853 • FAX 909-793-5953

#### Agreement No. 2012MLA8694

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IN WITNESS WHEREOF, the parties have caused this License Agreement to be executed and effective as of the last date written below.

KANE COUNTY ILLINOIS (Licensee)  By:	ENVIRONMENTAL SYSTEMS RESEARCH INSTITUTE, INC. (Esri) By:
Authorized Signature	By:Authorized Signature
Printed Name:	Printed Name:
Title:	Title:
Date:	Date:
Lic	ensee Contact Information
Contact:	Telephone:
Address:	Fax:
City, State, ZIP:	E-mail:
	General License Terms and Conditions E200
	Exhibit 1—Scope of Use (E300)



## GENERAL LICENSE TERMS AND CONDITIONS (E200 09/07/2012)

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## EXHIBIT 1 SCOPE OF USE (E300 12/07/2012)

Esri, 380 New York St., Redlands, CA 92373-8100 USA • TEL 909-793-2853 • FAX 909-793-5953

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- 4. "Single Use License" means a license that allows Licensee to permit a single authorized end user to install and use the Software, Data, and Documentation on a single computer for use by that end user on the computer on which the Software is installed. Licensee may permit the single authorized end user to install a second copy for end user's exclusive use on a second computer as long as only one (1) copy of Product is in use at any time. No other end user may use Product under the same license at the same time for any other purpose.
- 5. "Staging Server License" means a license that, in addition to providing Development Server License rights, enables Licensee to use and install the Software for the following purposes: user acceptance testing, performance testing, load testing of other third-party software, staging new commercial data updates, and training activities.
- 6. "Term License" means a license or access provided for use of a Product for a limited time period ("Term") or on a subscription or transaction basis.

#### **SECTION 2—TERMS OF USE FOR SPECIFIC SOFTWARE**

Unless otherwise noted in the applicable Ordering Document, extensions to Software follow the same scope of use as that granted for the corresponding Software. Specific Software is subject to the terms of use set forth in the notes referenced below:

#### Desktop

- Address Coder (22; Addendum 2, Note 7)
- ArcExplorer—Java and Windows Editions (20; Addendum 2, Note 1)
- ArcGIS for Desktop (Advanced, Standard, or Basic)
   (26; Addendum 2, Note 1; Addendum 2, Note 6)
- ArcGIS Explorer Desktop (20; Addendum 2, Note 1)
- ArcGIS for AutoCAD (20)
- ArcLogistics
  - Desktop (<u>Addendum 2, Note 1</u>; <u>Addendum 2</u>, Note 2)
  - Using ArcGIS Online (20; 46; <u>Addendum 2</u>, <u>Note 1</u>)
  - Using ArcGIS for Server (20; 46; <u>Addendum 2</u>, <u>Note 1</u>)
  - Navigator (46; <u>Addendum 2, Note 1</u>; <u>Addendum 2, Note 2</u>)
- ArcPad (12; 13; <u>Addendum 2, Note 1</u>; <u>Addendum 2</u>, <u>Note 2</u>)
- ArcReader (20; Addendum 2, Note 1)
- ArcView 3.x and Extensions (17)
- Esri Business Analyst (<u>Addendum 2, Note 1</u>; Addendum 2, Note 4)
- Esri Maps for Office (Addendum 2, Note 1)
- Sourcebook•America (20; Addendum 2, Note 8)
- ArcGIS for Windows Mobile (15; 54; Addendum 2, Note 1)
- ArcGIS for iOS; ArcGIS for Windows Phone; ArcGIS for Android (Addendum 2, Note 1)

#### Server

- ArcGIS for Server
  - Workgroup (8; 9; 28; 29; 30; 32; 38; 39;
     Addendum 2, Note 1; Addendum 2, Note 6)
  - Enterprise (8; 9; 27; 31; 38; 39; <u>Addendum 2</u>,
     Note 1; Addendum 2, Note 6)
  - Cloud Bundle (10; Addendum 3—Common Terms)
- ArcGIS for Server Extensions
  - ArcGIS for INSPIRE (8; <u>Addendum 2, Note 1</u>)

- Esri Business Analyst Server
  - Workgroup (8; 9; 28; 29; 30; 31; 39; <u>Addendum 2</u>,
     Note 1; Addendum 2, Note 4)
  - Enterprise (8; 9; 27; 31; 39; <u>Addendum 2, Note 1</u>;
     Addendum 2, Note 4)
- Portal for ArcGIS (31; 61; 62; Addendum 2, Note 1)
- Esri Tracking Server (31)
- Esri Maps for IBM Cognos (53)
- Esri Maps for SharePoint (Addendum 2, Note 1)

#### **Developer Tools**

- ArcGIS Runtime SDK for iOS, Windows Phone, Windows Mobile, or Android (16; <u>Addendum 2</u>, Note 1)
- ArcGIS Engine Developer Kit and Extensions (16, 22, 26)
- ArcGIS Engine for Windows/Linux and Extensions (15; 22; 26; <u>Addendum 2, Note 1; Addendum 2, Note 6)</u>
- ArcGIS for Windows Mobile Deployments (15; 54; Addendum 2, Note 1)
- ArcGIS Runtime (18; 59; Addendum 2, Note 1)
- ArcGIS Runtime SDK (16; 60; Addendum 2, Note 1)
- ArcGIS Web Mapping (including ArcGIS API for JavaScript/HTML5, ArcGIS API for Flex, ArcGIS API for Microsoft Silverlight, ArcGIS API for WPF) (15; 16; 64; 66; Addendum 2, Note 1)
- Esri Business Analyst Server Developer (Addendum 2, Note 1; Addendum 2, Note 4)
- Esri Developer Network (EDN) Software, Online Services, and Data (24; 26; Addendum 2, Note 1; Addendum 2, Note 6)
- Esri File Geodatabase API (47)

## **Bundled Products**

 ArcGIS for Transportation Analytics (1; <u>Addendum 2</u>, <u>Note 2</u>; Addendum 2, Note 11)

### Notes

- Licensee may use the Software, Data, and Online Services included in ArcGIS for Transportation Analytics solely
  for direct support of fleet operations. No other use of ArcGIS for Transportation Analytics or the individual
  components that are part of ArcGIS for Transportation Analytics is permitted. This restriction does not apply to the
  ArcGIS Online Organization Account included with ArcGIS for Transportation Analytics. The ArcGIS Online
  Organization Account can be used for any purpose subject to the terms of this License Agreement.
- 2-7. Reserved.
  - 8. The administration tools for the Software may be copied and redistributed throughout Licensee's organization.

- 9. User-developed ArcGIS for Server administration tools may be copied throughout Licensee's organization, but the ArcCatalog application (found in ArcGIS for Desktop) may not be copied.
- 10. Licensee will provide information or other materials related to its content (including copies of any client-side applications) as reasonably requested to verify Licensee's compliance with this License Agreement. Esri may monitor the external interfaces (e.g., ports) of Licensee's content to verify Licensee's compliance with this License Agreement. Licensee will not block or interfere with such monitoring, but Licensee may use encryption technology or firewalls to help keep its content confidential. Licensee will reasonably cooperate with Esri to identify the source of any problem with the Cloud Bundle services that may reasonably be attributed to Licensee's content or any end-user materials that Licensee controls.
- 11. Reserved.
- 12. Software is licensed for navigational use only when used in conjunction with ArcLogistics.
- 13. "Dual Use License" means the Software may be installed on a desktop computer and used simultaneously with either a personal digital assistant (PDA) or handheld mobile computer as long as the Software is only used by a single individual at any one (1) time.
- 14. Reserved.
- 15. Licensed as a Deployment License. Deployment Licenses for Internet application(s) may be subject to payment of additional license fees.
- 16. Licensee may deliver applications to Licensee's sublicensee(s) provided Licensee uses a sublicense agreement that protects Esri's rights in Esri's Software, Data, Online Services, and Documentation to the same extent as the License Agreement including, but not limited to, the following terms:
  - a. Sublicensee may not reverse engineer, decompile, or disassemble the Esri Software, Data, Online Services, or Documentation, except to the extent permitted by applicable law; copy for commercial use; or transfer or assign its rights under the license grant;
  - b. Sublicensee may not use any Esri Software, Data, Online Services, or Documentation, in whole or in part, separate from Licensee's executable application; and
  - Third-party dependent or required components are redistributable subject to permission from the owner or author.

Applications may be subject to deployment fees owed to Esri. Contact Esri or Licensee's distributor for details.

- 17. Licensee may use Business Objects Crystal Reports software only with the ArcView 3.x Software with which it was acquired and subject to the Crystal Reports License Agreement available on the media. Licensee may not use a software program or system to cache or queue report requests.
- 18. Licensed as a Deployment License. The Deployment License is per application per computer. Deployment Licenses may not be used for Internet or server deployment. Deployment Licenses for desktop application(s) may be subject to payment of additional license fees.
- 19. Reserved.
- 20. Licensee may reproduce and deploy the Software provided all the following occur:
  - a. The Software is reproduced and deployed in its entirety;
  - b. A license agreement accompanies each copy of the Software that protects the Software to the same extent as the License Agreement, and the recipient agrees to be bound by the terms and conditions of the license agreement;
  - c. All copyright and trademark attributions/notices are reproduced; and
  - d. There is no charge or fee attributable to the use of the Software.

### 21. Reserved.

- 22. a. ArcGIS Engine for Windows/Linux licenses shall not be used for Internet and server development and deployment;
  - b. An end user must license either ArcGIS Engine for Windows/Linux Software or other ArcGIS for Desktop Software (Basic, Standard, or Advanced) to obtain the right to run an ArcGIS Engine application on one (1) computer; and
  - c. The ArcGIS Engine for Windows/Linux extensions shall not be used in combination with ArcGIS for Desktop Software to run ArcGIS Engine applications. A single user can have multiple applications installed on one (1) computer for use only by that end user.
- 23. Reserved.

- 24. EDN Software may be used only for the purposes of research, development, testing, and demonstration of a prototype application. EDN server Software and Data may be installed on multiple computers for use by any named EDN developer. ArcGIS Online subscriptions included with EDN Advanced may be used as permitted by the Terms of Use in Addendum 3, Online Services Addendum.
- 25. Reserved.
- 26. An ArcSDE Personal Edition geodatabase is restricted to ten (10) gigabytes of Licensee's data.
- 27. ArcGIS for Server Web ADF Runtime Software may not be deployed independently of Licensee's ArcGIS for Server Enterprise configuration.
- 28. Use is limited to ten (10) concurrent end users of applications other than ArcGIS for Server applications. This restriction includes use of ArcGIS for Desktop Software, ArcGIS Engine Software, and third-party applications that connect directly to any ArcGIS for Server geodatabase. There are no limitations on the number of connections from web applications.
- 29. Software can only be used with a supported version of SQL Server Express. Supported versions are listed with the system requirements for the product on the Esri website.
- 30. Use is restricted to a maximum of ten (10) gigabytes of Licensee's data.
- 31. Licensee may have redundant Esri Server Software installation(s) for failover operations, but the redundant Software can only be operational during the period the primary site is nonoperational. The redundant Software installation(s) shall remain dormant, except for system maintenance and updating of databases, while the primary site or any other redundant site is operational.
- 32. Redundant Software installation for failover operations is not permitted.
- 33-37. Reserved.
  - 38. The ArcGIS 3D Analyst for Server extension included with ArcGIS for Server Standard (Workgroup or Enterprise) may be used only for generating globe data cache(s) or publishing a globe document as an ArcGIS Globe Service. No other use of the ArcGIS 3D Analyst for Server extension Software is permitted with ArcGIS for Server Standard.
  - 39. Any editing functionality included with ArcGIS for Server is not permitted for use with ArcGIS for Server Basic (Workgroup or Enterprise).
- 40-45. Reserved.
  - 46. Licensee should not follow any route suggestions that appear to be hazardous, unsafe, or illegal. Licensee assumes all risk of using this navigation Software.
  - 47. Licensee may develop and distribute software or web applications that use Esri File Geodatabase API to Licensee's end users.
- 48-52. Reserved.
  - 53. This authorizes installation and use of a sufficient quantity of instances of ArcGIS for Server Enterprise Standard solely for the purposes of integrated intercommunication between Esri ArcGIS for Server map services and IBM Cognos data packages. No other use of Esri ArcGIS for Server Enterprise Standard is permitted.
  - 54. ArcGIS for Windows Mobile Deployments are licensed for use with ArcGIS for Server Enterprise (Advanced or Standard), ArcGIS for Server Workgroup (Advanced), ArcGIS for Desktop (Advanced, Standard, Basic), and ArcGIS Engine applications.
- 55-58. Reserved.
  - 59. Licensee may develop an unlimited number of applications on a single computer and deliver the applications to end users up to the number of ArcGIS Standard or Advanced Deployment Licenses that have been purchased. There is no license fee or restriction on the number of ArcGIS Runtime Basic licenses deployed.
  - 60. a. ArcGIS Runtime SDK licenses shall not be used to develop Internet or server applications;
    - b. For ArcGIS Runtime Standard or Advanced:
      - (i) An end user must purchase a software application that includes an ArcGIS Runtime license to obtain the right to run an ArcGIS Runtime application on one (1) computer; and
      - (ii) Licensees building applications for their own internal use must purchase ArcGIS Runtime licenses for every application Deployed that includes ArcGIS Runtime.
      - (iii) A single user may have multiple ArcGIS Runtime licensed applications installed on one (1) computer, but each application is an independent Deployment of ArcGIS Runtime.
  - 61. Oracle is a third-party beneficiary of Esri's rights under the License Agreement with respect to the Software but is not a party hereto and assumes no obligations hereunder.
  - 62. Esri and its licensors reserve the right to conduct an audit of Licensee's use of the Software. Licensee will provide reasonable assistance and access to information regarding Licensee's use of the Software. Audit results may be

- reported to Esri's licensors. Fees for overdeployment or excess usage are payable within thirty (30) days of the invoice date.
- 63. Reserved.
- 64. For web applications, Licensee may not use this Product independently of other Esri Product(s).
- 65. Reserved.
- 66. For desktop applications or SharePoint, each license is per organization. For the purposes of this license, organization is equivalent to a principal registered unique domain identifier. Domain is the Internet domain name registered with a domain name registrar. For instance, in example.com, example.com is the registered unique domain identifier. Similarly, in example.com.xx, where xx is a registered country code, example.com.xx is the registered unique domain identifier. Desktop applications can be used by any employee of the organization with the principal registered unique domain identifier. There is no limit to the number of applications that can be built and deployed within an organization.

## ADDENDUM 2 DATA TERMS OF USE (E300-2)

This Data Terms of Use Addendum ("Addendum 2") sets forth the terms of Licensee's use of Data and includes Licensee's existing master license agreement, if any, or the License Agreement found at <a href="http://www.esri.com/legal/software-license">http://www.esri.com/legal/software-license</a> (as applicable, the "License Agreement"), which is incorporated by reference. This Addendum 2 takes precedence over conflicting terms of the License Agreement. Esri reserves the right to modify the Data terms of use referenced below at any time. For Data licensed through a subscription, Licensee may cancel the subscription upon written notice to Esri or discontinue use of the Data, as applicable. If Licensee continues to use the Data, Licensee will be deemed to have accepted the modification. Data terms of use are set forth in the notes referenced below:

- ArcGIS Online Data (1)
- StreetMap Premium for ArcGIS (2)
- StreetMap Premium for Windows Mobile (2)
- StreetMap Premium for ArcPad (2)
- StreetMap Premium for ArcGIS for Transportation Analytics (2; Addendum 1, Note 1)
- NAVTEQ Traffic Data (11; Addendum 1, Note 1)
- ArcLogistics Data (2)

- Data Appliance for ArcGIS (3)
- Business Analyst/Location Analytics Data (4, 10)
- Demographic, Consumer, and Business Data ("Esri Data") (5, 10)
- Data and Maps for ArcGIS (6)
- Address Coder Data (7, 10)
- Sourcebook America Data (8, 10)
- MapStudio Data (9)

#### Notes

- ArcGIS Online Data: Software and Online Services that reference this note enable access to ArcGIS Online Data.
   ArcGIS Online Data is provided for use solely in conjunction with Licensee's authorized use of Esri Software and Online Services. Licensee may use Data accessed through ArcGIS Online as permitted under the terms of the URLs referenced below:
  - a. NAVTEQ data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq</a> use data.pdf.
  - b. Tele Atlas/TomTom data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas\_use\_data.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas\_use\_data.pdf</a>.
  - c. Data from i-cubed is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9946-icubed.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9946-icubed.pdf</a>.
  - d. Microsoft Bing Maps data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/e-802-bing-mapsvcs.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/e-802-bing-mapsvcs.pdf</a>.
  - e. BODC bathymetry data is subject to the terms of use found at https://www.bodc.ac.uk/data/online\_delivery/gebco/terms\_of\_use/.
- 2. StreetMap Premium for ArcGIS: StreetMap Premium for ArcGIS for Windows Mobile; StreetMap Premium for ArcPad; StreetMap Premium for ArcGIS for Transportation Analytics; ArcLogistics Data: StreetMap Premium Data may be used for mapping, geocoding, and single vehicle routing purposes but is not licensed for dynamic routing. For instance, StreetMap Premium Data may not be used to alert a user about upcoming maneuvers (such as warning of an upcoming turn) or to calculate an alternate route if a turn is missed. StreetMap Premium Data may not be used to perform synchronized routing of multiple vehicles. Data acquired for use with ArcGIS for Desktop, ArcGIS for Server, ArcPad, ArcGIS for Transportation Analytics, or ArcLogistics Software may only be used with the Product for which the Data was acquired, and may not be used with any other Product. StreetMap for Windows Mobile Data is licensed for use solely on mobile devices or in conjunction with ArcGIS for Mobile applications. Data may include data from either of the following sources:
  - a. NAVTEQ data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq\_use\_data.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq\_use\_data.pdf</a>. NAVTEQ data, when licensed for use in StreetMap Premium for ArcGIS for Transportation Analytics, permits tracking, multivehicle routing, and route optimization.
  - b. Tele Atlas/TomTom data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas</a> use data.pdf.

- 3. Data Appliance for ArcGIS: Data provided with Data Appliance is subject to the following additional terms of use:
  - a. Licensee may only use Data for North America with the North America collection of the Data Appliance for ArcGIS. This restriction applies to a large-scale (i.e., scale levels below 1:100,000) street map, transportation layer, boundaries and places layer, and one (1)-meter or better resolution imagery included in the USA Collection. This restriction does not apply to the small-scale (i.e., scale levels above 1:100,000) maps provided in the World Collection, which are intended for display at global and regional scales.
  - b. NAVTEQ data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq</a> use data.pdf.
  - c. Tele Atlas/TomTom data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas-use-data.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas-use-data.pdf</a>.
  - d. Data from i-cubed is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9946-icubed.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9946-icubed.pdf</a>.
  - e. BODC bathymetry data is subject to the terms of use found at <a href="https://www.bodc.ac.uk/data/online\_delivery/gebco/terms\_of\_use/">https://www.bodc.ac.uk/data/online\_delivery/gebco/terms\_of\_use/</a>.
- 4. Business Analyst Data; Location Analytics Data: Business Analyst Data is provided with Esri's Business Analyst (Server, Desktop) or accessed through Business Analyst Online and Community Analyst. Location Analytics Data is accessed through Business Analyst Online API, Community Analyst API, and Location Analytics API. The Data is subject to the following additional terms of use:
  - a. The Data is provided for Licensee's internal business use solely in connection with Licensee's authorized use of Software. Business Analyst Data is restricted for use only in conjunction with the respective Business Analyst extension. Location Analytics Data is restricted for use only in conjunction with Business Analyst Online API, Community Analyst API, and Location Analytics API. If Licensee orders a license for Esri Business Analyst or Business Analyst (Canadian Edition), or for Business Analyst Online API, Community Analyst API, and Location Analytics API, with a subset of the national dataset (i.e., Region, State, Local), Licensee may use only the licensed subset, not any other portion of the national dataset.
  - b. Licensee's use of Canadian Edition Data with Business Analyst (Server, Desktop), Business Analyst Online API, Community Analyst API, or Location Analytics API is subject to the Use of Data Restrictions specific to Esri Business Analyst (Canadian Edition) Data.
  - c. Infogroup data is subject to the following terms of use: "Users" means end users of Esri Software. Any use of the Infogroup database not expressly authorized in this License Agreement is strictly prohibited. Without limiting the generality of the foregoing, Users are expressly prohibited from (i) cobranding or otherwise providing the product or service on behalf of any third party; (ii) sublicensing or reselling the Infogroup database; (iii) using or allowing third parties to use the Infogroup database for the purpose of compiling, enhancing, verifying, supplementing, adding to, or deleting from any mailing list, geographic or trade directories, business directories, classified directories, classified advertising, or other compilation of information that is sold, rented, published, furnished, or in any manner provided to a third party; (iv) using the Infogroup database in any service or product not specifically authorized in this License Agreement or offering it through any third party; (v) disassembling, decompiling, reverse engineering, modifying, or otherwise altering the Infogroup database or any part thereof without Infogroup's prior written consent, such consent to be granted or withheld at Infogroup's sole discretion; or (vi) using the Infogroup database for any direct marketing purposes.
  - d. NAVTEQ data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq</a> use data.pdf.
  - e. Tele Atlas/TomTom data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas\_use\_data.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas\_use\_data.pdf</a>.
- 5. Demographic, Consumer, and Business Data ("Esri Data"): This Data category includes demographic, consumer, business, and Tapestry Segmentation datasets. Subject to the terms of the License Agreement and this Addendum 2, Licensee may use the Esri Data for any business purpose.

- 6. Data and Maps for ArcGIS: The Data is available to licensed users of ArcGIS for Desktop, ArcGIS for Server, and ArcGIS Online. Data and Maps for ArcGIS is provided for use solely in conjunction with authorized use of ArcGIS for Desktop, ArcGIS for Server, and ArcGIS Online.
  - a. Licensee may redistribute the Data as described in the Redistribution Rights Matrix available at <a href="http://www.esri.com/legal/redistribution-rights">http://www.esri.com/legal/redistribution-rights</a>, in the Help system, or in supporting metadata files, subject to the specific attribution descriptions and requirements for the dataset accessed.
  - b. StreetMap Data may be used for mapping, geocoding, and routing purposes but is not licensed for dynamic routing purposes. For instance, StreetMap USA may not be used to alert a user about upcoming maneuvers (such as warning of an upcoming turn) or to calculate an alternate route if a turn is missed.
- 7. Address Coder Data: This Data is included with Address Coder and is provided for Licensee's internal business use solely in connection with Licensee's authorized use of Address Coder.
- 8. Sourcebook•America Data: This Data is included with Sourcebook•America and provided for Licensee's internal business use solely in connection with Licensee's authorized use of Sourcebook•America.
- 9. MapStudio Data: Use of this Data is subject to the following terms and conditions:
  - a. NAVTEQ data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq use data.pdf</a>.
  - b. Tele Atlas/TomTom data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas-use-data.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9792-teleatlas-use-data.pdf</a>.
  - c. Data from i-cubed is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9946-icubed.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9946-icubed.pdf</a>.
  - d. Infogroup Data is subject to the following terms of use: "Users" means end users of Esri Software. Any use of the Infogroup database not expressly authorized in this License Agreement is strictly prohibited. Without limiting the generality of the foregoing, Users are expressly prohibited from (i) cobranding or otherwise providing the product or service on behalf of any third party; (ii) sublicensing or reselling the Infogroup database; (iii) using or allowing third parties to use the Infogroup database for the purpose of compiling, enhancing, verifying, supplementing, adding to, or deleting from any mailing list, geographic or trade directories, business directories, classified directories, classified advertising, or other compilation of information that is sold, rented, published, furnished, or in any manner provided to a third party; (iv) using the Infogroup database in any service or product not specifically authorized in this License Agreement or offering it through any third party; (v) disassembling, decompiling, reverse engineering, modifying, or otherwise altering the Infogroup database or any part thereof without Infogroup's prior written consent, such consent to be granted or withheld at Infogroup's sole discretion; or (vi) using the Infogroup database for any direct marketing purposes.
- 10. Licensee may include Data in hard-copy or read-only format ("Outputs") in presentation packages, marketing studies, or other reports or documents prepared for third parties. Licensee shall not resell or otherwise externally distribute Outputs in stand-alone form.
- 11. ArcGIS for Transportation Analytics—NAVTEQ traffic data option: This online data service is available as an option for use exclusively with ArcGIS for Transportation Analytics. Use of this data is subject to the following terms and conditions:
  - a. NAVTEQ traffic data is subject to the terms of use at <a href="http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq\_use\_data.pdf">http://www.esri.com/~/media/Files/Pdfs/legal/pdfs/j9791-navteq\_use\_data.pdf</a>.
  - b. No automatic routing or rerouting based on traffic conditions is permitted without the Navigation add-on.
  - c. NAVTEQ traffic data may not be archived and may be delivered only for end users' personal, near-term use, not to exceed one (1) twenty-four (24)-hour period.
  - d. NAVTEQ traffic data may not be used to display or broadcast in any FM/AM/HD radio broadcast or television broadcast or through any RDS delivery method.
  - e. NAVTEQ traffic data may not be used with or incorporated into any traffic system that provides voice traffic reports to inbound callers.
  - f. NAVTEQ traffic data may not be used to develop or commercially make available a text-to-voice e-mail alert or message or voice mail application using any portion of NAVTEQ traffic data.

## ADDENDUM 3 ONLINE SERVICES ADDENDUM (E300-3)

This Online Services Addendum ("Addendum 3") sets forth the terms of Licensee's use of Online Services and includes the Licensee's existing master license agreement, if any, or the License Agreement found at <a href="http://www.esri.com/legal/software-license">http://www.esri.com/legal/software-license</a> (as applicable, the "License Agreement"), which is incorporated by reference. This Addendum 3 takes precedence over conflicting terms of the License Agreement. Esri reserves the right to update the terms from time to time. Section 1 of this Addendum 3 contains terms applicable to all Online Services; Section 2 contains common terms applicable to specific Online Services.

#### SECTION 1—COMMON TERMS OF USE OF ONLINE SERVICES

#### **ARTICLE 1—DEFINITIONS**

In addition to the definitions provided in the License Agreement, the following definitions apply to this Addendum 3:

- a. "Anonymous Users" means individuals that do not qualify as Named Users but have limited access to Online Services.
- b. "API" means application programming interface.
- c. "ArcGIS Website" means http://www.arcgis.com and any related or successor websites.
- d. "Content" means Data, images, photographs, animations, video, audio, text, maps, databases, data models, spreadsheets, user interfaces, software applications, and Developer Tools.
- e. "Developer Tools" means software development kits (SDKs), APIs, software libraries, code samples, and other resources.
- f. "Named Users" means Licensee's employees; agents; consultants; contractors; or, for Education Plan accounts, registered students; whom Licensee authorizes to access Online Services for Licensee's exclusive benefit through Licensee's ArcGIS Online account, to which they are explicitly linked through unique, individual user names and passwords. Named Users have access to features of Online Services that are not accessible to Anonymous Users. Named Users' access to features of Online Services may be constrained by Named Users type as defined for specific Online Services and as described in the applicable Ordering Document or other product documentation.
- g. "Online Content" means Content hosted or provided by Esri as part of Online Services, including any Map Services, Task Services, Image Services, and Developer Tools and excluding Content provided by third parties that Licensee accesses through Online Services.
- h. "Service Components" means each of the following: Online Services, Online Content, ArcGIS Website, Developer Tools, Documentation, or related materials.
- i. "Licensee's Content" means any Content that Licensee or Licensee's Named Users submit to Esri in connection with Licensee's use of the Online Services, any results derived from the use of Licensee's Content with Online Services, and any applications Licensee builds with Developer Tools and deploy with Online Services. Licensee's Content excludes any feedback, suggestions, or requests for Product improvements that Licensee provides to Esri.
- j. "Value-Added Application" means an application developed using the Developer Tools and Online Services as enabled through Licensee's use of Online Services and that includes functions or features that do not expose native Online Services directly to Licensee's end users. Licensee is prohibited from exposing native Online Service capabilities substantially similar or equivalent to those provided to Licensee by Esri.
- k. "Web Services" as used under Licensee's existing signed license agreement, if any, means Online Services and any Content delivered by such Online Services.

#### ARTICLE 2—USE OF ONLINE SERVICES

**2.1 License to Online Services.** Esri grants Licensee a personal, nonexclusive, nontransferable, worldwide license to access and use Online Services as set forth in the applicable Ordering Documents (i) for which the applicable license fees have been paid (if required), (ii) for Licensee's own internal use by Licensee and Licensee's Named Users or Anonymous Users (if applicable), and (iii) in accordance with this License Agreement and the licensed configuration on file as authorized by Esri.

#### 2.2 Provision of Subscription Online Services. For subscription Online Services, Esri will

- a. Provide Online Services to Licensee in accordance with the Documentation;
- b. Provide customer support in accordance with Esri's standard customer support policies and any additional support Licensee may purchase; and
- c. Use commercially reasonable efforts to ensure that Online Services will not transmit to Licensee any Malicious Code, provided Esri is not responsible for Malicious Code that was introduced to Online Services through Licensee's account or through third-party Content.
- 2.3 Licensee's Responsibilities. Licensee and Licensee's Named Users or Anonymous Users (if applicable) are the only persons authorized to access Online Services through Licensee's accounts. Named Users' login credentials are for designated Named Users only and may not be shared among multiple individuals. Named Users' login credentials may be reassigned to new Named Users if the former users no longer require access to Online Services. Licensee and Licensee's Named Users are responsible for maintaining the confidentiality of Authorization Codes, Access Codes, Named Users' login credentials, or any other method that enables access to Online Services and for ensuring that unauthorized third parties do not access Licensee's account. Licensee will immediately notify Esri if Licensee becomes aware of any unauthorized use of Licensee's account or any other breach of security.
- 2.4 Prohibited Uses of the Online Services. In addition to the prohibited uses under the License Agreement, Licensee shall not (i) attempt to gain unauthorized access to the Online Services or assist others to do so; (ii) use Online Services for spamming, to transmit junk e-mail or offensive or defamatory material, or for stalking or making threats of physical harm; (iii) use Online Services to store or transmit software viruses, worms, time bombs, Trojan horses, or any other computer code, files, or programs designed to interrupt, destroy, or limit the functionality of any computer software, hardware, or telecommunications equipment ("Malicious Code"); (iv) mirror, reformat, or display Online Services in an attempt to mirror and/or make commercial use of Online Services except to the degree that Online Services directly enable such functionality; (v) share the client-side data cache derived from Online Services with other licensed end users or third parties; (vi) distribute the client-side data cache derived from Online Services to third parties; (vii) manually or systematically harvest information and data contained within Online Services; (viii) use ArcGIS Online Map Services, Geocoding Services, or Routing Services in connection with any products, systems, or applications installed or otherwise connected to or in communication with vehicles capable of vehicle navigation, positioning, dispatch, real-time route guidance, fleet management, or similar applications; or (ix) incorporate any portion of Online Services into a commercial product or service unless the commercial product adds material functionality to Online Services.
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#### ARTICLE 3—TERM AND TERMINATION

The following supplements Article 5—Term and Termination of the License Agreement:

**3.1 Term of Subscriptions.** The term of any subscription will be provided in the Ordering Document under which it is purchased or in the Online Services description referenced therein.

- 3.2 Subscription Rate Changes. Monthly subscription rates may be increased upon thirty (30) days' notice. Esri may increase rates for subscriptions with a term greater than one (1) month by notifying Licensee at least sixty (60) days prior to expiration of the then-current subscription term.
- **3.3 Service Interruption.** Licensee's access (including access on behalf of Licensee's customers) to and use of Online Services may be temporarily unavailable, without prior notice, for any unanticipated or unscheduled downtime or unavailability of all or any portion of Online Services, including system failure or other events beyond the reasonable control of Esri or its affiliates.
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#### ARTICLE 5—LIMITS ON USE OF ONLINE SERVICES; SERVICE CREDITS

Esri may establish limits on the Online Services available to Licensee. These limits may be controlled through Service Credits. Service Credits are used to measure the consumption of ArcGIS Online services made available through Licensee's account. The maximum Service Credits provided with Licensee's ArcGIS Online account will be addressed in the applicable Ordering Document. Esri will notify Licensee's account administrator when Licensee's Service consumption reaches approximately seventy-five percent (75%) of the Service Credits allocated to Licensee through Licensee's subscription. Esri reserves the right to suspend Licensee's account when consumption reaches one hundred percent (100%) of the Service Credits allocated to Licensee's subscription. Licensee's access to the account will be restored immediately upon the completion of Licensee's purchase transaction for additional Service Credits for the subscription account.

#### ARTICLE 6—ONLINE CONTENT; THIRD-PARTY CONTENT AND WEBSITES

- **6.1 Online Content.** ArcGIS Online Data is included as a component of Online Services and is licensed under the terms of the License Agreement.
- **6.2 Third-Party Content and Websites.** Online Services and ArcGIS Website may reference or link to third-party websites or enable Licensee to access, view, use, and download third-party Content. This Agreement does not address Licensee's use of third-party Content, and Licensee may be required to agree to different or additional terms in order to use third-party Content. Esri does not control these websites and is not responsible for their operation, content, or availability; Licensee's use of any third-party websites and third-party Content is *as is*, without warranty, and at Licensee's sole risk. The presence of any links or references in Online Services to third-party websites and resources does not imply an endorsement, affiliation, or sponsorship of any kind.

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### **SECTION 2—TERMS OF USE FOR SPECIFIC ONLINE SERVICES**

Specific Online Services are subject to the terms of use set forth in the notes referenced below:

- ArcGIS Online (1; 2; <u>Addendum 2, Note 1;</u>
   Addendum 2, Note 6)
- Business Analyst Online (3; <u>Addendum 2, Note 1</u>; Addendum 2, Note 4)
- Business Analyst Online Mobile (3; <u>Addendum 2</u>, Note 1; Addendum 2, Note 4)
- Esri Business Analyst Online API for Adobe Flex, Microsoft Silverlight, SOAP, and REST (5; Addendum 2, Note 1; Addendum 2, Note 4)
- Community Analyst (3; <u>Addendum 2, Note 1</u>;
   Addendum 2, Note 4)
- Esri Community Analyst API for Adobe Flex, Microsoft Silverlight, SOAP, and REST (5; Addendum 2, Note 1; Addendum 2, Note 4)
- Esri Location Analytics API for Adobe Flex, Microsoft Silverlight, SOAP, and REST (5; Addendum 2, Note 1; Addendum 2, Note 4)
- Redistricting Online (2; Addendum 2, Note 1)
- MapStudio (2a; 4; <u>Addendum 2, Note 1; Addendum 2, Note 9</u>)

#### <u>Notes</u>

- 1. In addition to the common terms of use of Online Services:
  - a. Licensee may use Licensee's ArcGIS Online account to build a Value-Added Application(s) using the ArcGIS Online Development Tools and Services enabled through Licensee's ArcGIS Online Plan account for Licensee's internal use.
  - b. Licensee may also provide access to Licensee's Value-Added Application(s) to third parties, subject to the following terms:
    - i. Licensee may allow Anonymous Users to access Licensee's Value-Added Application(s).
    - ii. Licensee shall not add third parties as Named Users to Licensee's ArcGIS Online account for the purpose of allowing third parties to access Licensee's Value-Added Application(s). This restriction does not apply to third parties included within the definition of Named Users.
    - iii. Licensee shall not provide a third party with access to ArcGIS Online Services enabled through Licensee's ArcGIS Online account other than through Licensee's Value-Added Application(s). This restriction does not apply to third parties included within the definition of Named Users.
    - iv. Licensee is responsible for any fees accrued through the use of Licensee's ArcGIS Online account by third parties accessing Licensee's Value-Added Application(s). This includes Service Credits required to support third-party Online Services usage and any additional subscription fees for Online Services as required.
    - v. Licensee is solely responsible for providing technical support for Licensee's Value-Added Application(s).
    - vi. Licensee will restrict third-party use of Online Services as required by the terms of this Agreement.
  - c. For ArcGIS Online ELA and Organization Plan accounts:
    - i. Licensee is also permitted to:
      - (1) Charge an additional fee to third parties to access Licensee's Value-Added Application(s), subject to the terms of this License Agreement; or
      - (2) Transfer Licensee's Value-Added Application(s) to a third party's ArcGIS Online account, subject to the following:
        - (a) Licensee may charge third parties a fee for Licensee's Value-Added Application(s).
        - (b) Licensee is not obligated to provide technical support for the third party's general use of its ArcGIS Online account not related to Licensee's Value-Added Application(s).
        - (c) Licensee is not responsible for any fees accrued through the third party's use of Licensee's Value-Added Application(s) that have been transferred to or implemented on the third party's ArcGIS Online account.

- (d) Licensee is not permitted to invite licensees of an ArcGIS Online Public Plan to participate in private groups. This restriction also applies to licensees of Education Plan accounts and NPO/NGO Plan accounts.
- d. For ArcGIS Online Public Plan accounts, Education Plan accounts, and NPO/NGO use of ArcGIS Online Organization accounts: Licensee is not permitted to charge an additional fee to third parties to access Licensee's Value-Added Application(s) or generate more than incidental advertising revenue as a consequence of the deployment or use of the Value-Added Application(s). Charging a fee to access Licensee's Value-Added Application(s) or generating more than incidental advertising revenue requires an ArcGIS Online ELA or Organization Plan account.
- e. ArcGIS Online Public Plan accounts:
  - i. Public Plan accounts are licensed for the personal use of an individual. Any use of Public Plan accounts by an individual for the benefit of a for-profit business or a government agency is prohibited.
    - This restriction does not apply to educational institutions when used for teaching purposes only, qualified NGO/NPO organizations, and press or media organizations. Individuals affiliated with these specific types of organization are permitted to use ArcGIS Online Public Plan accounts for the benefit of their affiliated organization(s).
  - ii. Public Plan account licensees are not permitted to create private groups or participate in any private group created by licensees of ArcGIS Online Organization, Education, NGO/NPO, or ELA Plans.
- f. Licensee is not permitted to be the licensee of an ArcGIS Online account for or on behalf of a third party.
  - This restriction does not apply to education institutions that are permitted to license ArcGIS Online Public Plan accounts on behalf of registered students of the education institution for teaching purposes only. Education institutions are also permitted to provide access to a single ArcGIS Online Public Plan account to more than one (1) registered student when used for teaching purposes only.
- g. The terms "Online ELA account," "Organization Plan account," "Public Plan account," and "Education Plan" account refer to different types of ArcGIS Online accounts.
- 2. Terms of Use for ArcGIS Online Content and Task Services:
  - a. The following ArcGIS Online Content and Task Services are not subject to ArcGIS Online Organization Plan fee-based Service Credit consumption usage. There is no fee (unless otherwise noted) to use these services up to the predefined maximum usage limits shown below. Use of these services beyond the predefined usage limits requires an additional fee. These services may be used only in conjunction with ArcGIS Software or an ArcGIS Online account.
    - i. Map Services, Imagery Services, and Geometry Services: Licensee may put these services to any use consistent with these terms of use, subject to an aggregate limit of fifty million (50,000,000) transactions during any twelve (12)-month period. "Transaction" is defined in the Documentation at the ArcGIS Online Content resource center at <a href="http://links.esri.com/agol/transactiondef">http://links.esri.com/agol/transactiondef</a>.
    - ii. Standard Task Services (available at <a href="http://tasks.arcgisonline.com">http://tasks.arcgisonline.com</a>): Licensee may put these services to any use consistent with these terms of use, subject to the following:
      - Standard Geocoding Services: Licensee may use these services for search capabilities only, and results may not be stored for later use. Whenever results are stored for later use, a subscription is required.
      - Standard Routing Services: Licensee is subject to a limit of five thousand (5,000) routing requests (as defined in the Documentation) during any twelve (12)-month period.
    - iii. Subscription Task Services (available at <a href="http://premiumtasks.arcgisonline.com">http://premiumtasks.arcgisonline.com</a>): Upon Licensee's payment to Esri of the applicable fee(s), Licensee may put these services to any use consistent with these terms of use. Licensee may store results for later use.

iv. Sample Services: Licensee may use these services for internal evaluation and development purposes only. All licenses for ArcGIS Online Services are subject to these terms of use and any additional restrictions or requirements identified in the Documentation.

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ArcGIS Online World Geocoding Service (available at <a href="http://geocode.arcgis.com">http://geocode.arcgis.com</a>): Licensee may use this service for search capabilities at no cost, but results may not be stored for later use. Upon Licensee's payment for an ArcGIS Online subscription or Service Credits, Licensee may batch geocode and store results for later use.

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## ADDENDUM 4 LIMITED USE PROGRAMS (E300-4)

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•	Educational Programs (1)	•	Home Use Program (3)
•	Grant Programs (2)	•	Other Esri Limited Use Programs (4)

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